

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 26th day of October 2019

C.G.No:108/2019-20/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr.Surendra Kumar

Chairperson.
Member (Finance)
Member (Technical)
Independent Member

Between

Y.S Govardhan,
Eduvaripalli,
Karvetinagaram (M),
Chittoor-Dist

Complainant

AND

1. Assistant Executive Engineer/O/Karvetinagaram
2. Deputy Executive Engineer/O/Karvetinagaram CCO,
3. Executive Engineer/O/Puttur
4. Superintending Engineer/O/Tirupati

Respondents

ORDER

1. Complainant presented a complaint stating that he is having AGL service connection No. 5343306000118 in Eduvaripalli, the transformer from which the AGL service is connected was stolen away. Hence he has requested to arrange to provide a new DTR in place of theft DTR.
2. Respondent No.1 filed his written submission wherein he has explained that the stolen DTR was replaced on 05.09.2019 and thus resolved the grievance.
3. During the tele-conversation with the complainant by the Secretary/Forum at 11.55 A.M on 03.10.2019 the complainant has confirmed about replacement of new DTR in place of stolen one.
4. In as much as the grievance of the complainant has been resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman,**
Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No: 38, Adjacent to

C.G.No.108/2019-20_Tirupati Circle

DISPATCHED
DATE 28/10

Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 26th October 2019.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.